

T-Cover :

ALL TELLERMATE MACHINES COME WITH OUR STANDARD 2 YEAR T-COVER WARRANTY. HOWEVER FOR TOTAL PEACE OF MIND, TELLERMATE OFFERS CUSTOMERS T-COVER PLATINUM, A COMPREHENSIVE CUSTOMER SUPPORT PROGRAMME, INCLUDING HELP-LINE ADVICE, NEXT BUSINESS DAY REPLACEMENT AND SOFTWARE UPGRADES.

T-COVER PLATINUM WILL BENEFIT YOUR ORGANISATION BY MINIMISING DISRUPTION AND DOWNTIME. OUR EXPERIENCED TELLERCOVER ADVISORS MAXIMISE THE PRODUCTIVITY OF YOUR TELLERMATE INVESTMENT.

WITH T-COVER PLATINUM YOU RECEIVE :

- **Help Line Support**
Customers have unlimited access to the T-Cover Help Line for support.
- **Equipment Replacement**
Where faults are not resolved over the phone, replacement equipment will be shipped within one business day.*
- **Accidental Damage**
Replacement equipment will be shipped within one business day.*
- **Software Upgrades**
When new currencies are issued that require a software upgrade, you will receive the upgrade free of charge.
- **Priority Service**
T-Cover Platinum customers receive priority treatment on all orders, guaranteeing swift delivery of replacement equipment.

T-Cover Helpline
08707 877 080

